

CYCLE OF SUCCESS

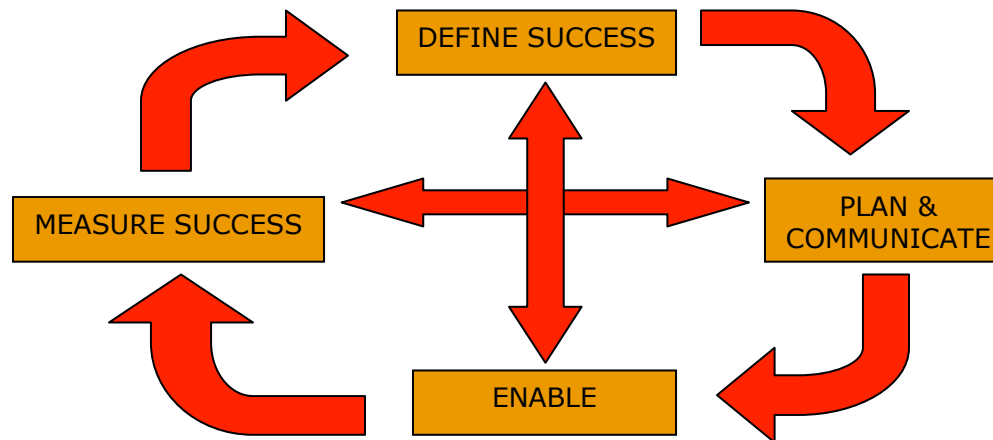
An organisation uses its vision, mission and objectives to define what success is.

However, it is not just success in its own eyes but also in the eyes of its customers and other stakeholders

If we don't measure it how do we know we have achieved it.

However, it is important to make sure we are measuring the correct indicators and

Finally there must be a continuous feedback loop



Organisations must have a plan of how they are going to achieve success & then communicate this to all their stakeholders

The Business Planning cycle is integral in this process.

The enablers in any organisation are:

- people who have the necessary skills
- processes which are efficient & effective
- systems which support people & processes not hinder them